## Help Desk Knowledge Base Enabling MFA in Jira

## Step 01

## Upon logging into JIRA -

Go to the top right hand corner and select Account Settings.

Go to the Security page on the left hand side and then select Manage two-step verification

It will then ask you for your current Atlassian PW. Upon entering it, it will then provide instructions on how to scan the QR code.

		II Reading list	Change your parament
			Current password *
	Q Search	* 0 0 🥥	Enter current password
			New password*
	📩 Ad	id gi JIRA	Enter new password
		Personal settings	Save changes
		MICHAEL YANG	
		Profile	I wo-step verification Keep your account extra secure with a second login step. Learn more
DONE	SECURITY REVIEW		Manage two-step verification
79	9	Account settings	API token
0	0	Slack	A script or other process can use an API token to perform basic authentication with Jira Cloud
	•		applications or Confluence Cloud. You must use an API token if the Atlassian account you authenticate with has had two-step verification enabled. You should treat API tokens as
 60	0	Log out	securely as any other password. Learn more
139	9	160 311	Create and manage API tokens
			Recent devices
			If you've lost one of your devices or notice any suspicious activity, log out of all your devices and take steps to secure your account. Learn more
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If you are stuck and in need of assistance please submit a help desk ticket to HELPDESK@TRIAFED.COM and a technician will reach out.