



Favor TechConsulting, LLC (FTC) is in search of Business Process Analysts. A Business Process Analyst has experience drawing inferences from process details to link these inferences to the VA's big picture of identifying process improvements on behalf of our nation's veterans.

Essential Job Functions & Responsibilities

- Act as a liaison between business units and IT departments
- Complete business cases in support of projects and process improvements
- Make recommendations for product enhancements
- Participate in Business Process Modeling sessions, acting as a documentarian, co-facilitator, facilitator, or SME in sketch sessions
- Conduct interviews and perform analysis in order to create business cases for projects
- Conduct preliminary investigation for all project requests
- Review requirements, specifications, test, support, and training plans to ensure they are in line with business objectives on projects
- Collect and analyze metrics to continually improve group-owned processes
- Participate in root cause analysis in order to recommend product enhancements or other appropriate actions to improve productivity for both the business units and the IT

Required Minimum Qualification

- Bachelor's Degree in related field
- 2-5 years of business analysis experience
- Ability to troubleshoot problems effectively and efficiently
- Excellent verbal and written communication skills

In addition, U.S Citizenship is required. Applicants selected will be subject to a government security investigation and must meet eligibility requirements for access to classified information and be able to obtain a government-granted security clearance. Individuals may also be subject to a background investigation including, but not limited to criminal history, employment and education verification, drug testing, and creditworthiness.

Favor TechConsulting is an Equal Opportunity Employer. Qualified applicants will receive consideration for employment without regard to race, color, religion, sex, age, national origin, marital status, disability, veteran status, sexual orientation, or genetic information.